

## Lions Club Exit Interview

Club Name: \_\_\_\_\_ Date of Interview: \_\_\_\_\_

Interviewer's Name: \_\_\_\_\_ Interviewer's Title \_\_\_\_\_

Former Member's Name: \_\_\_\_\_

How long was the Lion an active member of your club? \_\_\_\_\_

Please check the box (as listed on the MMR) that indicates the one reason why the Lion dropped membership

- Resigned in good standing.
- Dropped for non-payment.
- Dropped for non-attendance. Missed \_\_\_\_\_ meetings/activities.
- Dropped for non-payment and non-attendance.
- Transferred to \_\_\_\_\_ Lions Club.
- Moved/left with their payment outstanding.
- Other (be specific) \_\_\_\_\_

Ask the Lion whether this is in fact the real reason for the departure. Uncover more detailed information by probing for issues that may have made membership unappealing.

The former member cited the following reason(s) for leaving the club:

Other (not listed) \_\_\_\_\_

- |  |   |
|--|---|
| <input type="checkbox"/> Did not feel part of the group                          | <input type="checkbox"/> Too many work activities         |
| <input type="checkbox"/> Was not aware of their responsibilities before joining. | <input type="checkbox"/> Too much time away from family   |
| <input type="checkbox"/> Meeting day/time was not convenient                     | <input type="checkbox"/> Not asked to help or be involved |
| <input type="checkbox"/> Meeting place/food was not satisfactory                 | <input type="checkbox"/> Members resisting change         |
| <input type="checkbox"/> Cost prohibitive  | <input type="checkbox"/> Not enough social events         |
| <input type="checkbox"/> Health reasons  | <input type="checkbox"/> Use of improper language         |
| <input type="checkbox"/> Time reasons  | <input type="checkbox"/> Uncomfortable table discussions  |
| <input type="checkbox"/> Not further educated about Lions after joining          | <input type="checkbox"/> Minority group insults           |
| <input type="checkbox"/> Disorganized leadership                                 | <input type="checkbox"/> Spouse unsupportive              |
| <input type="checkbox"/> Unhappy with current leadership                         | <input type="checkbox"/> Poor communication               |
| <input type="checkbox"/> Skills/talents not utilized                             | <input type="checkbox"/> Not enough recognition           |
| <input type="checkbox"/> Club did not effectively provide community service      | <input type="checkbox"/> Age differences too great        |
|  | <input type="checkbox"/> Gender differences               |
|  | <input type="checkbox"/> Philosophical difference         |
|  | <input type="checkbox"/> Foreign language problem         |

Provide further detail concerning the former member's primary reason for leaving club:  
(Please be as thorough in your answer as possible)

\_\_\_\_\_

Provide further detail concerning the former member's secondary reason for leaving club:  
(Please be as thorough as possible)

\_\_\_\_\_

Provide further detail concerning any other reason for leaving club:  
(Please be as thorough as possible)

\_\_\_\_\_

Is there anything within reason that could be done to prevent the loss of this member?

\_\_\_\_\_

Is there anything that the club should consider changing that may increase retention?

\_\_\_\_\_

Did the sponsor fulfill his/her responsibilities? \_\_\_Yes \_\_\_No

What could the sponsor have done to prevent the member from leaving?

\_\_\_\_\_

Would this former member consider rejoining the club in the future? \_\_\_Yes \_\_\_No

Does this former member have any interest joining a different Lions Club which may better suit his/her needs? \_\_\_Yes \_\_\_No

Did the former member know the responsibilities of the club before joining? \_\_\_Yes \_\_\_No

Did the former member try to take an active role in the club by:

- attending meetings
- participating in club discussions
- participating in community projects
- other (please explain): \_\_\_\_\_
- attending board meetings
- holding a leadership position
- helping with fund raising projects

If the Lion has left as a result of a job transfer, is he/she joining at new location? \_\_\_Yes \_\_\_No

Name of new club: \_\_\_\_\_

If no, what was their response for not joining? \_\_\_\_\_

**If Dropping Due to Non-Attendance**

How long was this Lion in non-attending status? \_\_\_\_\_

Did any club officer/member contact this person about non-attendance? \_\_\_Yes \_\_\_No

If yes, what was their response? \_\_\_\_\_

**If Dropping due to Non-Payment**

How long was this Lion in non-paying status? \_\_\_\_\_

Did any club officer/member contact the former member about non-payment of dues? \_\_\_Yes \_\_\_No

If yes, what help was offered? Explain:

\_\_\_\_\_

**New Address**

Name \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

E-Mail Address \_\_\_\_\_

**Telephone Numbers:**

Home \_\_\_\_\_

Work \_\_\_\_\_

Fax \_\_\_\_\_

Sponsor's name \_\_\_\_\_

Sponsor's Phone \_\_\_\_\_